

## Policy of confidentiality

### Introduction

In front of the development of the new communications tools, it is necessary to pay a particular attention to the protection of private life. That is why, we make a commitment to respect the confidentiality of the personal information which we collect.

### Collection of personal information

We collect the following information:

- \* Last name
- \* Name
- \* E-mail address

The personal information which we collect is amassed through forms and the interactivity established between you and our Web site. As indicated in the following section, we also utilize the feedback file and/or newspapers to gather information concerning you.

### Forms and interactivity

Your personal information is collected by means of form, namely

- \* Web site registration form

We use the information collected for the following purposes:

- \* Contact

Your information is also collected by interactivity bias which can be established between you and our Web site in the following way

- \* Contact

We use the information collected for the following purposes:

Correspondence

### Right of opposition and withdrawal

We make a commitment to offer you a right of opposition and withdrawal in regards to your personal information.

The right of opposition extends the possibility offered to the Internet users to refuse that their personal information is used for certain purposes mentioned during the collection.

The right of withdrawal extends the possibility offered to the Internet users to ask their personal information not to be mentioned, for example, in a mailing list.

To be able to exercise these rights, you may

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Kirkland, Quebec, H9H 3C3

E-mail : [ddesjardins@dalouraco.com](mailto:ddesjardins@dalouraco.com)

Phone : 514-475-7049  
Web site : [www.dalouraco.com](http://www.dalouraco.com)

### Right to access

We make a commitment to recognize a right to access and rectification for concerned persons who wish to consult, to modify, even to disbar the information concerning them.

The exercise of this right will be made:

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E-Mail : [ddesjardins@dalouraco.com](mailto:ddesjardins@dalouraco.com)  
Phone : 514-475-7049  
Web site : [www.dalouraco.com](http://www.dalouraco.com)

### Security

The personal information which we collect is kept in a secure environment. The employees working for us are committed to respect the confidentiality of your information.

To insure the safety of your personal information, we have applied the following measures :

- \* Information Backup
- \* Firewalls

We make a commitment to maintain a high degree of confidentiality by integrating the last technological innovations permitting to assure the confidentiality of your transactions. However, as no mechanism offers a maximal security, a part of risk is always present when we use Internet to transmit personal information.